



STATE OF IOWA

CHESTER J. CULVER, GOVERNOR
PATTY JUDGE, LT. GOVERNOR

DEPARTMENT OF HUMAN SERVICES
KEVIN W. CONCANNON, DIRECTOR

INFORMATIONAL LETTER NO. 705

April 25, 2008

TO: Iowa Medicaid Providers (Excluding Individual CDAC)
FROM: Iowa Department of Human Services, Iowa Medicaid Enterprise
SUBJECT: Reminder of NPI Billing Deadline
EFFECTIVE: Immediately

Less than one month remains until all claims will be required to be submitted in compliance with HIPAA. To avoid a disruption in cash flow, please make note of the following:

The Iowa Medicaid Enterprise (IME), in conformance with the HIPAA statute, will no longer accept claims with legacy Medicaid provider numbers. Even if your claim has the correct NPI(s), you **MUST REMOVE THE MEDICAID LEGACY NUMBERS**. If any claims, including adjusted claims, are submitted after May 23, 2008, with Medicaid legacy numbers, **the claims will reject or be returned to you**. This rule applies to **BOTH** paper and electronic claims submitters, and to all fields, including:

1. Billing entity
2. Treating/rendering provider
3. Referring/MediPASS/Lock-In provider (NPI allowed ONLY if patient is in the MediPASS or Lock-In program)
4. Prescribing provider

For providers expecting claims to cross-over automatically from Medicare:

In order for claims to cross-over, you must be set up with Medicare the same way you are with Medicaid. In addition, if you are expecting automatic cross-overs you must remove the Medicaid legacy number from your Medicare claim. Failure to take either step means claims will not cross-over automatically and will have to be submitted on paper.

Please Note:

All providers must share the NPI with IME. IME is not obtaining NPI(s) directly from NPPES. Therefore, it is every provider's responsibility to take this step.

To date, 93% of all Medicaid legacy numbers have an NPI assigned.

For your convenience, updated claim instructions are available on our website for you to reference. Please visit us at: <http://www.ime.state.ia.us>

If you have any questions regarding NPI and claims processing, please contact IME Provider Services at 1-800-338-7909, locally 515-725-1004, or e-mail IMEProviderServices@dhs.state.ia.us.